VitalSims Technical Requirements

To optimize the user experience, we recommend the following minimum settings for the VitalSims platform:

Minimum Requirements

Administrator Application	
Web Browser	MS Edge, latest version (PC) Google Chrome, latest version (PC/Mac) Firefox, latest version (PC/Mac)
Student Application	

Operating Systems	Computers:
	  Windows 7+ (PCs)
	  Mac OS X.10+ (Apple)

Web Browsers	Google Chrome, latest version (PC/Mac) Firefox, latest version (PC/Mac) MS Edge, latest version (PC)
Internet Explorer-Specific Settings: Compatibility, Privacy and Security	Internet Explorer not currently supported
Browser Plug-ins	No browser plug-ins required
Reports and Manuals	Adobe Acrobat Reader (latest version).

Hardware Requirements and Additional Settings	
Bandwidth	Minimum of 3.0 Mbps per concurrent user.
Processor and RAM	Minimum of 500MHz processor, 512MB RAM.
Audio	Headphones, earbuds or speakers recommended for content that offers audio.
Pop-Up Blockers	Pop-up blocking must be disabled. Pop-ups are used to serve online course pages and course annotations. If a network policy requires pop-up blockers, specific exclusions must be made for the domains and IP Addresses listed herein.
Cookies	Cookies must be permitted in order to allow user session management.
JavaScript	JavaScript must be enabled.
Encryption	Encryption should be a minimum of TLS 1.2 or SSL 3.0.
Additional Items	
Content Considerations	Certain content offerings may require additional client software, hardware, firewall or proxy server modifications. Additional details will be documented with the content's specified requirements.
Revisions	VitalSims maintains the right to update these requirements as needed, typically on an annual basis. All updates will be communicated to customers in advance of their implementation.
Web Filters	Access to all VitalSims's URLs and IPs should be granted in any web-filtering product and in the organization's firewall where appropriate.
URL Truncation	If the Firewall supports a URL Truncation feature, this feature must be disabled.
Thin Clients	Some VitalSims customers successfully use our products in thin client environments such as Citrix, however VitalSims does not test its products in those environments nor does it provide technical support of thin client environments. VitalSims recommends customers test the use of any products being considered for purchase in a thin client environment to ensure compatibility.